



P.O. Box 2710, Manassas, VA 20108
novec.com | 703-335-0500



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Tip of the Month

This holiday season, keep energy savings in mind. Don a holiday sweater so you can lower the thermostat and decorate with energy-saving LED lights.

What's Current

NOVEMBER/DECEMBER 2024

ROUND UP TO HELP YOUR NEIGHBORS

NOVEC customers have an opportunity to make the winter holidays warmer and brighter for those who may be struggling. As the cold weather approaches, you can offer a helping hand to your neighbors just by donating some spare change.

Participants in NOVEC's Operation Round Up® (ORU) program volunteer to round up their bills each month to the next dollar. NOVEC provides these resources to local nonprofits, which in turn use the funds to assist NOVEC customers who might not otherwise be able to pay their electric bills.

Sign up for ORU online through your SmartHub account or call NOVEC's Customer Care Center at 703-335-0500. One-time donations from NOVEC customers or those outside our service territory are also welcome. Mail a check for any amount, payable to NOVEC Operation Round Up. Send to: NOVEC ORU, P.O. Box 2710, Manassas, VA 20108. More information may be found at novec.com/oru.

The "rounded up" amount averages a total of \$6 per year for each customer. Your monthly bill shows the donated amount.

A household with a past-due account or an account that has fallen into disconnect status may apply to one of the following nonprofits for assistance. These agencies determine a customer's eligibility to receive emergency energy assistance:

- **The Salvation Army Loudoun Corps**
703-771-3371; loudoun.salvationarmypotomac.org
- **Northern Virginia Family Service**
703-792-3366; nvfs.org
- **Western Fairfax Christian Ministries**
703-988-9656; wfcmbva.org
- **ACTS (serving Manassas and Dumfries)**
703-441-8606; actspwc.org



Recycle Your Holiday Greens at NOVEC Gainesville Technical Center

Remove all
decorations, metal
ornament hooks,
and light strings,
and let NOVEC
recycle your holiday
trees and wreaths.

WHERE:

Gainesville Technical Center
5399 Wellington Branch Dr.
Gainesville, VA 20155

WHEN:

Dec. 26 to Jan. 12, 2025

For more information,
contact NOVEC's vegetation
management department
at 703-335-0500,
ext. 1600, or email
vegetationmgmt@novec.com.



OFFICE CLOSURES:

VETERANS DAY, Monday,
Nov. 11

THANKSGIVING, Thursday,
Nov. 28, and Friday, Nov. 29

CHRISTMAS, Tuesday, Dec. 24,
and Wednesday, Dec. 25

NEW YEAR'S DAY, Wednesday,
Jan. 1

Outages can be reported at any time
by calling 703-335-0500, logging in to
SmartHub or texting "#OUT" to 85700.
NOVEC's outage map at novec.com/stormcenter
provides information in
case of an outage.

NOVEC YOUTH TOUR APPLICATIONS ARE AVAILABLE

Apply before Jan. 1!

Youth Tour is a unique opportunity for high
school sophomores and juniors to explore
Washington, D.C. while visiting monuments,
learning about electric cooperatives, and
creating lifelong friendships.



Scan the QR code to apply
for Youth Tour and find
more information, or go to
novec.com/youthtour.

What's the scoop on CashBack?

NOVEC is returning
\$15.4 MILLION
in CashBack credits this year.

Check your December
electric bill for your
CashBack bill credit.

There's "snow" much to
love about CashBack!



NOVEC.com/CashBack



Thinking of buying a generator?
Act now! Exclusive offer for NOVEC customers.

**10-YEAR
WARRANTY**

**\$500 OFF
INSTALLATION**

**\$0
DOWN***

Choose what works for you: Get a free virtual or at-home estimate.
Call 1-866-387-8063 or visit novecsolutions.com/generators

*Financing available to qualified homeowners. No upfront costs, 10 years of protection, and \$500 off your installation are only available until 12/31/24. Ask your sales representative for more information.