

# VOLUNTEER FOR THE LOAD MANAGEMENT PROGRAM

NOVEC's voluntary load management program helps reduce customer energy costs while alleviating stress on the regional power system when demand is highest. Those who enroll in the program allow NOVEC to adjust how their water heaters and air conditioners handle peak demands. The majority of participants don't notice any changes in comfort or hot water, and the system is only used when necessary, year-round.

In exchange for their voluntary participation in the load management program, customers get an electric water heater checkup and/or an air conditioner service evaluation at no cost. NOVEC will send a service representative to your home for a free evaluation if your air conditioner is not working properly. If your water heater is the problem, eligible malfunctioning electrical parts on the device will be fixed for free, for a value of up to \$425.

By joining the load management program, customers help keep power costs down. For more information go to **novec.com/loadmanagement**. To enroll, call NOVEC Customer Care at 703-335-0500.

#### HELP NOVEC BEAT THE PEAK

When demand for energy is highest, the price of electricity increases. NOVEC can reduce its total wholesale power costs by reducing the amount of power consumed during these peak periods. Reductions or increases in these expenses are passed directly on to customers each month, so when NOVEC cuts costs, customers benefit.

## Daily tips for reducing electricity when demand is highest:

In the summer, you can turn the thermostat up to 78 or 80 — or turn it off — when you know that no one will be home. A programmable thermostat can make these adjustments automatically.

- Use ceiling fans to keep cooled air circulating; turn them off when you leave the room.
- Run the dishwasher and washing machine only in the late evening or early morning. Heating water uses a lot of energy.
- Turn off all unnecessary lights, appliances, and electronic devices. Unplug them to eliminate waste that happens when some devices are not in use but are still pulling some power through the outlet.



#### **NOVEC 2025 ANNUAL MEETING**

Save the Date | Wednesday, Sept. 10

When: 6 p.m., Wednesday, Sept. 10

**Where:** NOVEC Gainesville Technical Center 5399 Wellington Branch Drive

Gainesville, VA 20155

Information about the 2025 NOVEC Annual Meeting and Board of Directors election is posted at novec.com/annualmeeting.



Wade House, NOVEC board chairman, addresses the audience at NOVEC's 2024 Annual Meeting.

#### **COUNTY FAIRS NEAR YOU**

We're proud to serve these vibrant communities — here's a list of local county fairs bringing us all together.

#### **Clarke County Fair**

Aug. 9-16

#### **Fairfax County 4-H Fair and Carnival**

July 31-Aug. 3

#### **Fauquier County Fair**

July 16-19 (Look for NOVI

(Look for NOVEC's electric safety demonstration.)

### **Loudoun County Fair**

July 22-26

#### **Prince William County Fair**

Aug. 8-16

#### **Stafford County Fair**

Oct. 9-12



Bernie Cleveland, equipment operator 1st class, talks to 4-H member Kieran Martinez about the equipment that lineworkers use, while Todd Embrey, line technician 1st class, engages with the crowd at the 2024 Fauquier County Fair.